

destinations

A Publication of the Louisville Regional Airport Authority • www.flylouisville.com

Travel Made Easy—and Rewarding

The Louisville Regional Airport Authority (LRAA) recently launched its new online travel reservations site – FlyLouisville.com and its *FlyLouisville Rewards* Program.

FlyLouisville.com and *FlyLouisville Rewards* were introduced in February through a flurry of television and radio advertisements. Louisville International now becomes the largest airport in the U.S. to offer its own online travel reservations system and to allow travelers to earn airport ‘reward points’ with each travel purchase. These points translate to discounts on gifts, food, and parking at the airport. In addition, the discounts apply to admissions to the airport’s travel club and business lounge.

The rewards program was designed so the customer can choose which discount they would like to receive from a number of reward choices. Additional discounts and rewards will be added in response to customer feedback.

Information and Assistance

In addition to travel reservations and rewards, the Authority’s website lists details about airlines, directions and parking, passenger services and ground transportation options. The terminal and parking maps have been simplified and updated, too. Pages are printer-friendly—allowing quick, easy printing for later use.

The site outlines the history, projects and



initiatives of the Authority’s two airports—Louisville International (SDF) and Bowman Field (LOU). It also contains information about the Authority. Need information about employment opportunities or bids and proposals? Looking for statistical data? Simply click on the “Regional Airport Authority” tab.

The site also lists the dates, times and locations of upcoming LRAA business and community meetings—such as the LRAA board meetings, the Community Noise Forums and the Bowman Briefings. As it is updated often, check FlyLouisville.com for the most recent information about the Authority and its airports.

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Springtime Travel Tips



Spring brings travel for many families and college-age travelers. To help avoid delays, remember to visit www.tsa.gov before packing to review the most recent list of permitted and prohibited items. In addition, call your airline to determine the limitations on the number, size and weight of baggage.

Since last spring's travel season, TSA has revised its security checkpoint procedures. So before you head to the airport this year, take a few moments to become familiar with the steps in the screening process.

The X-ray machine

All the items that are carried through the checkpoint must be X-rayed. Place all metal items in carry-on baggage before

reaching the front of the line. Take computer and video cameras with cassettes out of their cases and place in a bin. Take off coats and jackets and place on the X-ray belt. And, while you are not required to remove your shoes before you go through the metal detector, many shoes and boots contain metal and may set off the detector. Therefore, wear footwear that is easy to remove quickly during the screening process.

Walk-through metal detector

Next, all passengers must walk through a metal detector. (However, you may request a pat-down inspection instead.)

Additional screening

TSA may perform additional screening if the metal detector alarms, or if you are pre-selected for additional screening. This screening includes hand-wand and pat-down inspections.

If your bag is selected for additional screening, it may be opened and examined on a table in your presence. TSA asks that you do not attempt to assist the screener during the search.

For more information, visit www.tsa.gov

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Did You Know?

Your 2005 Winners Are...

At Louisville International, the opinions of our customers make a difference. That's why we survey arriving and departing passengers on airport-wide services. Only customers who use the services evaluate them. Our customers then determine the award winners for the year.

Congratulations to the following business partners who are the 2005 winners:

The Travelers Choice Award was earned by US Airways for highest overall customer satisfaction. US Airways also received the Travelers Progress Award for the most significant progress in customer service.

Young's Shoe Service received the Customers Choice Award for highest overall customer satisfaction among non-airline partners.

The Paradies store, CNBC News, received the Customer Progress Award for showing the most significant progress in customer satisfaction in 2005 among non-airline partners.



US Airways

Bowman Field Updates

Construction will begin in April on the more than \$1.4 million project to reconstruct runway 14/32 at Bowman Field. The project is expected to be complete in August.

Quarterly Bowman Briefings are scheduled to communicate issues and plans that concern Bowman Field to our business partners and neighbors. All briefings are held from 7 to 8:30 pm at the Aero Club. The next briefing is May 25, 2006.

Miller Elected Officer

The Board of Directors of Kentuckians for Better Transportation (KBT) recently elected Skip Miller, Executive Director of the Louisville Regional Airport Authority, as Secretary.

KBT works with opinion leaders on the local, regional, state and national levels to encourage the development and maintenance of a safe, interconnecting transportation system—with adequate airport, highway, public transit, rail, and river port facilities to enhance future economic growth.



Skip Miller

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LOUISVILLE INTERNATIONAL STATISTICS

PASSENGERS
(ARRIVING & DEPARTING)
JANUARY 262,341
CY-T-D 262,341

TOTAL CARGO (LBS)
JANUARY 321,822,465
CY-T-D 321,822,465

OPERATIONS
(TAKE OFFS & LANDINGS)
JANUARY 13,592
CY-T-D 13,592

BOWMAN FIELD STATISTICS

OPERATIONS
(TAKE OFFS & LANDINGS)
JANUARY 7,442
CY-T-D 7,442

Bowman Field Special Event Guidelines

Bowman Field's popularity as a site for special events has increased in the past few years.

To assure these special events are conducted in a manner that is considerate of our airport neighbors, the Airport Board recently updated Bowman Field's special event guidelines—adjusting, among other things, the hours during which special events may be held and limiting noise levels.

To schedule an event, please contact Bowman Field Manager Bill Musslewhite at (502) 479-3345.

