		rvey	Ground Transportation Survey				Authority Option One-time Survey
Quarterly Price	Quarters	Total Yearly Amount	Service Years	Quarterly Price	Quarters	Total Yearly Amount	
\$12,500.00	4	\$50,000.00	Quarterly Price Year #1 January 1, 2012 through December 31, 2012	\$625.00	4	\$2,500.00	
\$13,250.00	4	\$53,000.00	<b>Quarterly Price Year #2</b> January 1, 2013 through December 31, 2013	\$700.00	4	\$2,800.00	
\$13,750.00	4	\$55,000.00	<i>Quarterly Price Year #3</i> January 1, 2014 through December 31, 2014	\$750.00	4	\$3,000.00	
Contro	act Price:	\$158,000.00		Contr	act Price:	\$8,300.00	\$750.00
~				~			Authority Ontio
Customor Sotisf	castion Sur	***/0*/		Cround Tronsn	ortation Su	<b>W</b> YAW	Authority Option
Customer Satisf Quarterly Price		rvey Total Yearly Amount	Service Years Ouarterly Price Year #1	Ground Transpo <i>Quarterly Price</i>		rvey Total Yearly Amount	• •
		Total Yearly	Service Years Quarterly Price Year #1 January 1, 2012 through December 31, 2012	-		Total Yearly	• •
Quarterly Price	Quarters	Total Yearly Amount	Quarterly Price Year #1 January 1, 2012 through	Quarterly Price	Quarters	Total Yearly Amount	• •
<i>Quarterly Price</i> \$9,970.00	Quarters 4	Total Yearly <u>Amount</u> \$39,880.00	Quarterly Price Year #1 January 1, 2012 through December 31, 2012 Quarterly Price Year #2 January 1, 2013 through	Quarterly Price	<b>Quarters</b> 4	Total Yearly Amount \$7,500.00	Authority Optio One-time Surve
	\$13,250.00 \$13,750.00	\$13,250.00 4 \$13,750.00 4 <i>Contract Price:</i>	\$13,250.00 4 \$53,000.00 \$13,750.00 4 \$55,000.00 <i>Contract Price:</i> \$158,000.00	\$12,500.00 4 \$50,000.00 January 1, 2012 through December 31, 2012   \$13,250.00 4 \$53,000.00 Quarterly Price Year #2 January 1, 2013 through December 31, 2013   \$13,750.00 4 \$55,000.00 Quarterly Price Year #3 January 1, 2014 through December 31, 2014   \$13,750.00 4 \$55,000.00 Quarterly Price Year #3 January 1, 2014 through December 31, 2014   Contract Price: \$158,000.00 \$158,000.00 \$158,000.00	\$12,500.00 4 \$50,000.00 January 1, 2012 through December 31, 2012 \$625.00   \$13,250.00 4 \$53,000.00 Quarterly Price Year #2 January 1, 2013 through December 31, 2013 \$700.00   \$13,750.00 4 \$55,000.00 Quarterly Price Year #3 January 1, 2014 through December 31, 2014 \$750.00   \$13,750.00 4 \$55,000.00 Contract Price: \$158,000.00   Contract Price:	\$12,500.00 4 \$50,000.00 January 1, 2012 through December 31, 2012 \$625.00 4   \$13,250.00 4 \$53,000.00 Quarterly Price Year #2 January 1, 2013 through December 31, 2013 \$700.00 4   \$13,750.00 4 \$55,000.00 Quarterly Price Year #3 January 1, 2014 through December 31, 2014 \$750.00 4	\$12,500.00 4 \$50,000.00 January 1, 2012 through December 31, 2012 \$625.00 4 \$2,500.00   \$13,250.00 4 \$53,000.00 Quarterly Price Year #2 January 1, 2013 through December 31, 2013 \$700.00 4 \$2,800.00   \$13,750.00 4 \$55,000.00 Quarterly Price Year #3 January 1, 2014 through December 31, 2013 \$750.00 4 \$3,000.00   \$13,750.00 4 \$55,000.00 Quarterly Price Year #3 January 1, 2014 through December 31, 2014 \$750.00 4 \$3,000.00   Contract Price: \$158,000.00 Contract Price: \$8,300.00

## SERVICES RELATING TO CUSTOMER SATISFACTION - PROPOSAL BID TABULATION PREPARED 11/30/11

Market Dimensions Inc.	<i>ns Inc.</i> Customer Satisfaction Survey				Ground Transp	Authority Option One-time Survey		
Service Years	Quarterly Price	Quarters	Total Yearly Amount	Service Years	Quarterly Price	Quarters	Total Yearly Amount	
<b>Quarterly Price Year #1</b> January 1, 2012 through December 31, 2012	\$18,000.00	4	\$72,000.00	Quarterly Price Year #1 January 1, 2012 through December 31, 2012	\$2,500.00	4	\$10,000.00	
<b>Quarterly Price Year #2</b> January 1, 2013 through December 31, 2013	\$16,000.00	4	\$64,000.00	Quarterly Price Year #2 January 1, 2013 through December 31, 2013	\$2,500.00	4	\$10,000.00	
<b>Quarterly Price Year #3</b> January 1, 2014 through December 31, 2014	\$15,000.00	4	\$60,000.00	<b>Quarterly Price Year #3</b> January 1, 2014 through December 31, 2014	\$2,500.00	4	\$10,000.00	
	Contr	ract Price:	\$196,000.00		Contr	ract Price:	\$30,000.00	\$90.00
		тот	AL 3 YEAR	CONTRACT PRICE	= \$226,000.00			
researchVIZ	Customer Satisfaction Survey				Ground Transp	Authority Option		
Service Years	Quarterly Price	Quarters	Total Yearly Amount	Service Years	Quarterly Price	Quarters	Total Yearly Amount	One-time Survey
Quarterly Price Year #1 January 1, 2012 through December 31, 2012	\$73,000.00	4	\$292,000.00	Quarterly Price Year #1 January 1, 2012 through December 31, 2012	\$22,700.00	4	\$90,800.00	
<b>Quarterly Price Year #2</b> January 1, 2013 through December 31, 2013	\$77,400.00	4	\$309,600.00	Quarterly Price Year #2 January 1, 2013 through December 31, 2013	\$24,000.00	4	\$96,000.00	
<i>Quarterly Price Year #3</i> January 1, 2014 through December 31, 2014	\$82,000.00	4	\$328,000.00	<b>Quarterly Price Year #3</b> January 1, 2014 through	\$25,500.00	4	\$102,000.00	
December 51, 2014				December 31, 2014				

TOTAL 3 YEAR CONTRACT PRICE = \$1,218,400.00

IQS Research	Customer Satisfaction Survey				Ground Transportation Survey			Authority Option One-time Survey
Service Years	Quarterly Price	Quarters	Total Yearly Amount	Service Years	Quarterly Price	Quarters	Total Yearly Amount	
<b>Quarterly Price Year #1</b> January 1, 2012 through December 31, 2012	\$4,400.00	4	\$17,600.00	<b>Quarterly Price Year #1</b> January 1, 2012 through December 31, 2012	\$1,750.00	4	\$7,000.00	
<b>Quarterly Price Year #2</b> January 1, 2013 through December 31, 2013	\$4,400.00	4	\$17,600.00	Quarterly Price Year #2 January 1, 2013 through December 31, 2013	\$1,750.00	4	\$7,000.00	
<b>Quarterly Price Year #3</b> January 1, 2014 through December 31, 2014	\$4,400.00	4	\$17,600.00	Quarterly Price Year #3 January 1, 2014 through December 31, 2014	\$1,750.00	4	\$7,000.00	
	Contr	act Price:	\$52,800.00		Contr	ract Price:	\$21,000.00	\$6,800.00

TOTAL 3 YEAR CONTRACT PRICE = \$73,800