

**SERVICES RELATING TO CUSTOMER SATISFACTION - PROPOSAL BID TABULATION PREPARED 11/30/11**

<i>Eagle Technology Services Company</i>		<b>Customer Satisfaction Survey</b>			<b>Ground Transportation Survey</b>			<i>Authority Option One-time Survey</i>
<i>Service Years</i>	<i>Quarterly Price</i>	<i>Quarters</i>	<i>Total Yearly Amount</i>	<i>Service Years</i>	<i>Quarterly Price</i>	<i>Quarters</i>	<i>Total Yearly Amount</i>	
<i>Quarterly Price Year #1 January 1, 2012 through December 31, 2012</i>	\$12,500.00	4	\$50,000.00	<i>Quarterly Price Year #1 January 1, 2012 through December 31, 2012</i>	\$625.00	4	\$2,500.00	
<i>Quarterly Price Year #2 January 1, 2013 through December 31, 2013</i>	\$13,250.00	4	\$53,000.00	<i>Quarterly Price Year #2 January 1, 2013 through December 31, 2013</i>	\$700.00	4	\$2,800.00	
<i>Quarterly Price Year #3 January 1, 2014 through December 31, 2014</i>	\$13,750.00	4	\$55,000.00	<i>Quarterly Price Year #3 January 1, 2014 through December 31, 2014</i>	\$750.00	4	\$3,000.00	
<b>Contract Price:</b>			<b>\$158,000.00</b>	<b>Contract Price:</b>			<b>\$8,300.00</b>	<b>\$750.00</b>
<b>TOTAL 3 YEAR CONTRACT PRICE = \$166,300.00</b>								
<i>Phoenix Marketing International</i>		<b>Customer Satisfaction Survey</b>			<b>Ground Transportation Survey</b>			<i>Authority Option One-time Survey</i>
<i>Service Years</i>	<i>Quarterly Price</i>	<i>Quarters</i>	<i>Total Yearly Amount</i>	<i>Service Years</i>	<i>Quarterly Price</i>	<i>Quarters</i>	<i>Total Yearly Amount</i>	
<i>Quarterly Price Year #1 January 1, 2012 through December 31, 2012</i>	\$9,970.00	4	\$39,880.00	<i>Quarterly Price Year #1 January 1, 2012 through December 31, 2012</i>	\$1,875.00	4	\$7,500.00	
<i>Quarterly Price Year #2 January 1, 2013 through December 31, 2013</i>	\$9,970.00	4	\$39,880.00	<i>Quarterly Price Year #2 January 1, 2013 through December 31, 2013</i>	\$1,875.00	4	\$7,500.00	
<i>Quarterly Price Year #3 January 1, 2014 through December 31, 2014</i>	\$9,970.00	4	\$39,880.00	<i>Quarterly Price Year #3 January 1, 2014 through December 31, 2014</i>	\$1,875.00	4	\$7,500.00	
<b>Contract Price:</b>			<b>\$119,640.00</b>	<b>Contract Price:</b>			<b>\$22,500.00</b>	<b>\$9,300.00</b>
<b>TOTAL 3 YEAR CONTRACT PRICE = \$142,140.00</b>								

<b>Market Dimensions Inc.</b>				<b>Customer Satisfaction Survey</b>				<b>Ground Transportation Survey</b>				<b>Authority Option</b>
												<b>One-time Survey</b>
<i>Service Years</i>	<i>Quarterly Price</i>	<i>Quarters</i>	<i>Total Yearly Amount</i>	<i>Service Years</i>	<i>Quarterly Price</i>	<i>Quarters</i>	<i>Total Yearly Amount</i>	<i>Service Years</i>	<i>Quarterly Price</i>	<i>Quarters</i>	<i>Total Yearly Amount</i>	
<b>Quarterly Price Year #1</b> <i>January 1, 2012 through December 31, 2012</i>	\$18,000.00	4	\$72,000.00	<b>Quarterly Price Year #1</b> <i>January 1, 2012 through December 31, 2012</i>	\$2,500.00	4	\$10,000.00					
<b>Quarterly Price Year #2</b> <i>January 1, 2013 through December 31, 2013</i>	\$16,000.00	4	\$64,000.00	<b>Quarterly Price Year #2</b> <i>January 1, 2013 through December 31, 2013</i>	\$2,500.00	4	\$10,000.00					
<b>Quarterly Price Year #3</b> <i>January 1, 2014 through December 31, 2014</i>	\$15,000.00	4	\$60,000.00	<b>Quarterly Price Year #3</b> <i>January 1, 2014 through December 31, 2014</i>	\$2,500.00	4	\$10,000.00					
<b>Contract Price: \$196,000.00</b>				<b>Contract Price: \$30,000.00</b>				<b>Contract Price: \$90.00</b>				
<b>TOTAL 3 YEAR CONTRACT PRICE = \$226,000.00</b>												

<b>researchVIZ</b>				<b>Customer Satisfaction Survey</b>				<b>Ground Transportation Survey</b>				<b>Authority Option</b>
												<b>One-time Survey</b>
<i>Service Years</i>	<i>Quarterly Price</i>	<i>Quarters</i>	<i>Total Yearly Amount</i>	<i>Service Years</i>	<i>Quarterly Price</i>	<i>Quarters</i>	<i>Total Yearly Amount</i>	<i>Service Years</i>	<i>Quarterly Price</i>	<i>Quarters</i>	<i>Total Yearly Amount</i>	
<b>Quarterly Price Year #1</b> <i>January 1, 2012 through December 31, 2012</i>	\$73,000.00	4	\$292,000.00	<b>Quarterly Price Year #1</b> <i>January 1, 2012 through December 31, 2012</i>	\$22,700.00	4	\$90,800.00					
<b>Quarterly Price Year #2</b> <i>January 1, 2013 through December 31, 2013</i>	\$77,400.00	4	\$309,600.00	<b>Quarterly Price Year #2</b> <i>January 1, 2013 through December 31, 2013</i>	\$24,000.00	4	\$96,000.00					
<b>Quarterly Price Year #3</b> <i>January 1, 2014 through December 31, 2014</i>	\$82,000.00	4	\$328,000.00	<b>Quarterly Price Year #3</b> <i>January 1, 2014 through December 31, 2014</i>	\$25,500.00	4	\$102,000.00					
<b>Contract Price: \$929,600.00</b>				<b>Contract Price: \$288,800.00</b>				<b>Contract Price: \$24,000.00</b>				
<b>TOTAL 3 YEAR CONTRACT PRICE = \$1,218,400.00</b>												

<i><b>IQS Research</b></i>	<b>Customer Satisfaction Survey</b>			<b>Ground Transportation Survey</b>			<i><b>Authority Option One-time Survey</b></i>
<i><b>Service Years</b></i>	<i><b>Quarterly Price</b></i>	<i><b>Quarters</b></i>	<i><b>Total Yearly Amount</b></i>	<i><b>Service Years</b></i>	<i><b>Quarterly Price</b></i>	<i><b>Quarters</b></i>	<i><b>Total Yearly Amount</b></i>
<i><b>Quarterly Price Year #1 January 1, 2012 through December 31, 2012</b></i>	\$4,400.00	4	\$17,600.00	<i><b>Quarterly Price Year #1 January 1, 2012 through December 31, 2012</b></i>	\$1,750.00	4	\$7,000.00
<i><b>Quarterly Price Year #2 January 1, 2013 through December 31, 2013</b></i>	\$4,400.00	4	\$17,600.00	<i><b>Quarterly Price Year #2 January 1, 2013 through December 31, 2013</b></i>	\$1,750.00	4	\$7,000.00
<i><b>Quarterly Price Year #3 January 1, 2014 through December 31, 2014</b></i>	\$4,400.00	4	\$17,600.00	<i><b>Quarterly Price Year #3 January 1, 2014 through December 31, 2014</b></i>	\$1,750.00	4	\$7,000.00
	<i><b>Contract Price:</b></i>		<b>\$52,800.00</b>		<i><b>Contract Price:</b></i>		<b>\$21,000.00</b>
							<b>\$6,800.00</b>
<b>TOTAL 3 YEAR CONTRACT PRICE = \$73,800</b>							