



Update May 20, 2020 at 9:30 a.m.

## UPDATE

### **Restaurants, Retail Shops and Other Services**

The Louisville Muhammad Ali International Airport (SDF) remains opens and operational for commercial passenger service. Below is information about impacts to restaurants, retail shops and other services at SDF related to COVID-19 (coronavirus).

#### Restaurants and Food Outlets

- Following Executive Order from Kentucky Governor Andy Beshear, all food outlets temporarily suspended in-dining and seating areas until Friday, May 22. At this time, KFC and Starbucks Evenings will offer limited seating capacity of no more than 33% based on reopening directives from the state. **Grab-and-go and carry-out service remain available at the following locations daily for travelers and airport guests.**

KFC	9 a.m. - 7 p.m. daily	Ticketing Level - Before Security Checkpoint
Starbucks Evenings	5 a.m. - 1 p.m. daily	Rotunda - Entrances of Concourses A and B

At this time, the following dining options have **temporarily closed** until further notice.

<b>Temporarily Closed</b>	
Book & Bourbon Southern Kitchen	Ticketing Level - Before Security Checkpoint
The Comfy Cow	
Starbucks	
The Bourbon Academy Tasting Room	Second Level of Rotunda - Entrances of Concourses A and B
Chili's Bar & Grill	Concourse A
The Local Rustic Market	
Coals Artisan Pizza	Concourse B
Smashburger	
Farmers Market	

Visit [www.flylouisville.com/dining](http://www.flylouisville.com/dining) for information about dining options at SDF.

## Retail Shops

- The following retail shops **remain open daily** with reduced effective hours as of Monday, May 11, 2020.

TODAY Store	8 a.m. – 5:30 p.m.	Ticketing Level - Before Security Checkpoint
Distillery District Marketplace	8 a.m. – 6 p.m.	Rotunda - Entrances of Concourses A and B
The Finish Line News	5:30 a.m. – 6 p.m.	

At this time, the following retail shops have **temporarily closed** until further notice.

Churchill Downs	Ticketing Level - Before Security Checkpoint
The Kentucky Bourbon Trail	
Louisville Slugger	
Brooks Brothers	
The Winners Circle	Baggage Claim
Brighton Collectibles	Rotunda - Entrances of Concourses A and B
CNBC Express News	Concourse A
WAVE 3 News Travel Store	Concourse B

To learn more about SDF's retail outlets, visit [www.flylouisville.com/shopping](http://www.flylouisville.com/shopping).

## Banking

The 5/3 Bank located on the Ticketing Level remains open with limited hours until further notice. 5/3 Bank is open the following schedule:

Monday-Friday: 10 a.m.-4 p.m.

Saturday: Closed

Sunday: Closed

## Parking

The Parking Garage (Levels 2-4) and Surface Lot remain open and available for travelers and airport guests.

At this time, the Credit Card Only and Express Shuttle Parking Lot are temporarily closed until further notice.

Valet parking has also temporarily closed and suspended all operations until further notice.

For more information about airport parking, visit [www.flylouisville.com/parking](http://www.flylouisville.com/parking).

## Rental Car Services

Many rental car families have consolidated their hours and counter operations due to limited transactions. Please see below for updated information for Alamo, Enterprise and National.

### **Alamo / Enterprise / National**

- The Alamo and Enterprise counters are **temporarily closed**. For Alamo and Enterprise rentals, please go to the National Rental Car counter.

National Rental Car	8 a.m. – 10 p.m. Sunday-Friday
	8 a.m. – 8 p.m. Saturday

### **Avis / Budget / Payless**

- Budget and Payless counters are **temporarily closed**. For Budget and Payless rentals, please go to the Avis Rental Car counter.

Avis Rental Car	Monday-Friday: 8 a.m. – 10 p.m.
	Saturday: 9 a.m. – 4 p.m.
	Sunday: 9 a.m. – 10 p.m.

### **Dollar / Thrifty**

- Dollar and Thrifty counters are **temporarily closed on Saturdays and Sundays** only until further notice. For Dollar and Thrifty rentals on Saturdays and Sundays only, please go to the Hertz Rental Car counter.

Dollar / Thrifty Rental Car	Monday-Friday: 8 a.m. – 10 p.m.
	Saturday and Sunday: Closed

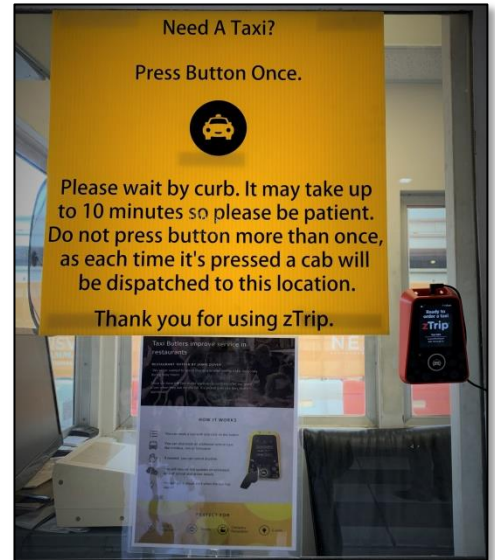
### **Hertz**

Hertz Rental Car	Monday-Friday: 8 a.m. – 10 p.m.
	Saturday-Sunday: 8 a.m. – 6 p.m.

For additional rental car information, please visit <https://www.flylouisville.com/rental-cars/>.

## Taxi Services

Taxi operator zTrip has installed a Taxi Butler in lieu of the traditional taxi starter to assist those who need a taxi for transport from SDF. The individual simply follows the directions on the sign by pressing the button once on the red Taxi Butler, and cabs in the area are alerted a pick-up is needed. The Taxi Butler then shows the individual that a taxi is en route and the estimated wait time.



## Electric Cart Service

The electric cart that provides courtesy service for passengers between the security checkpoint to/from the gate areas temporarily ceased operation. Additional wheelchairs will be available for those travelers who need assistance.

## Information Booth

The Information Booth is open with virtual assistance from our volunteer Airport Ambassadors by live video feed. The volunteers, who are knowledgeable of the airport's operations and community, are able to assist travelers and other guests with flight information, ground transportation and a variety of other information.

The Virtual Information Booth is currently open limited hours during the following:

- Monday: 10 a.m.-4 p.m.
- Thursday: 10 a.m.-4 p.m.
- Friday: 10 a.m.-4 p.m.



Please note: It is expected the Virtual Information Booth will expand its hours as passenger traffic increases.