



Update August 19, 2020 at 12:30 p.m.

UPDATE

Restaurants, Retail Shops, Rental Cars and Other Services

The Louisville Muhammad Ali International Airport (SDF) remains open and operational for commercial passenger service. Below is information about impacts to restaurants, retail shops and other services at SDF related to COVID-19 (coronavirus).

Restaurants and Food Outlets

At this time, Chili's Bar & Grill, Coals Artisan Pizza and Starbucks Evenings offer limited seating capacity based on reopening directives from the state. **Grab-and-go and carry-out service remain available at the following locations daily for travelers and airport guests.**

Starbucks Evenings	4:45 a.m. - 5 p.m. daily	Rotunda - Entrances of Concourses A and B
Chili's Bar & Grill	6 a.m. - 6 p.m. daily	Concourse A
The Local Rustic Market	11 a.m. - 7 p.m. Monday, Thursday, Friday and Saturday Only	
Coals Artisan Pizza	11 a.m. - 8 p.m. Sunday-Friday 11 a.m. - 7 p.m. Saturday	Concourse B
Farmers Market	5 a.m. - 11 a.m. Sunday-Friday Only	

At this time, the following dining options are temporarily closed.

Temporarily Closed	
Book & Bourbon Southern Kitchen	Ticketing Level - Before Security Checkpoint
The Comfy Cow	
Starbucks	
KFC	
The Bourbon Academy Tasting Room	Second Level of Rotunda - Entrances of Concourses A and B
The Local Rustic Market - Closed on Sunday, Tuesday and Wednesday Only	Concourse A
Farmers Market - Closed on Saturday Only	Concourse B
Smashburger	

Visit www.flylouisville.com/dining for information about dining options at SDF.

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Retail Shops

The following retail shops **remain open** with reduced effective hours as of Monday, May 11, 2020. In addition, limited grab-and-go food and beverage selections are available for purchase at the *TODAY* Store and The Finish Line News.

<i>TODAY</i> Store	8 a.m. – 5:30 p.m. daily	Ticketing Level - Before Security Checkpoint
Distillery District Marketplace	8 a.m. – 6 p.m. daily	Rotunda – Entrances of Concourses A and B
The Finish Line News	5:30 a.m. – 6 p.m. daily	

At this time, the following retail shops have **temporarily closed** until further notice.

Churchill Downs	Ticketing Level - Before Security Checkpoint
The Kentucky Bourbon Trail	
Louisville Slugger	
Brooks Brothers	
The Winners Circle	Baggage Claim
Brighton Collectibles	Rotunda – Entrances of Concourses A and B
CNBC Express News	Concourse A
<i>WAVE 3</i> News Travel Store	Concourse B

To learn more about SDF's retail outlets, visit www.flylouisville.com/shopping.

Banking

The 5/3 Bank located on the Ticketing Level remains open with limited hours until further notice. 5/3 Bank is open the following schedule:

Monday-Friday: 10 a.m.-4 p.m.
 Saturday: Closed
 Sunday: Closed

Parking

The Parking Garage (Levels 2-4) and Surface Lot remain open and available for travelers and airport guests.

At this time, the Credit Card Only and Express Shuttle Parking Lot are temporarily closed until further notice.

Valet parking has also temporarily closed and suspended all operations until further notice.

For more information about airport parking, visit www.flylouisville.com/parking.

Rental Car Services

Many rental car families have consolidated their hours and counter operations due to limited transactions. Please see below for current information regarding rental cars.

Alamo / Enterprise / National

- The Alamo and Enterprise counters are **temporarily closed**. For Alamo and Enterprise rentals, please go to the National Rental Car counter.

National Rental Car	6 a.m. - Midnight daily
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Avis / Budget / Payless

- Budget and Payless counters are **temporarily closed**. For Budget and Payless rentals, please go to the Avis Rental Car counter.

Avis Rental Car	Monday-Friday: 9 a.m. - 10 p.m.
	Saturday-Sunday: 9 a.m. - 4 p.m.

Dollar / Thrifty

Dollar / Thrifty Rental Car	8 a.m. - 11 p.m. daily
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Hertz

Hertz Rental Car	8 a.m. - 11 p.m. daily
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For additional rental car information, please visit <https://www.flylouisville.com/rental-cars/>.

Taxi Services

Taxis operated by zTrip are available on the lower level curb, immediately outside Baggage Claim. If a taxi is not immediately available, please follow the posted instructions to call (502) 777-7777 for a taxi if needed.

Electric Cart Service

The courtesy electric cart provides limited service for passengers between the terminal's rotunda where Concourses A and B meet to/from the gate areas. Due to construction, service is currently unavailable to/from the security checkpoint to the rotunda.

Information Booth

The Information Booth is open with virtual assistance from our volunteer Airport Ambassadors by live video feed. The volunteers, who are knowledgeable of the airport's operations and community, are able to assist travelers and other guests with flight information, ground transportation and a variety of other information.

The Virtual Information Booth is currently open limited hours during the following:

- Monday: 9 a.m.-6 p.m.
- Thursday: 9 a.m.-6 p.m.
- Friday: 9 a.m.-6 p.m.



Please note: It is expected the Virtual Information Booth will expand its hours as passenger traffic increases.