



*Update February 11, 2021*

## **UPDATE**

### **Restaurants, Retail Shops, Rental Cars and Other Services**

The Louisville Muhammad Ali International Airport (SDF) remains open and operational for commercial passenger service. Below is information about impacts to restaurants, retail shops and other services at SDF related to COVID-19 (coronavirus).

#### **Restaurants and Food Outlets**

At this time, Book & Bourbon Southern Kitchen, Chili's Bar & Grill, Coals Artisan Pizza and Starbucks Evenings offer limited seating capacity based on reopening directives from the state. **Grab-and-go and carry-out service remain available at the following locations daily for travelers and airport guests.**

Book & Bourbon Southern Kitchen	10:30 a.m. – 5:30 p.m. daily	Ticketing Level - Before Security Checkpoint
Just Baked Vending	Open 24/7	
Starbucks Evenings	4:45 a.m. – 6 p.m. daily	Rotunda – Entrances of Concourses A and B
Chili's Bar & Grill	7 a.m. until Last Scheduled Departure	Concourse A
Coals Artisan Pizza	11 a.m. – 7 p.m. Sunday-Friday 11 a.m. – 6 p.m. Saturday	Concourse B
Farmers Market	5 a.m. – 11 a.m. daily	

At this time, the following dining options are **temporarily closed**.

<b>Temporarily Closed</b>	
The Comfy Cow	Ticketing Level - Before Security Checkpoint
Starbucks	
KFC	
The Bourbon Academy Tasting Room	Second Level of Rotunda – Entrances of Concourses A and B
The Local Rustic Market	Concourse A
Smashburger	Concourse B

Visit [www.flylouisville.com/dining](http://www.flylouisville.com/dining) for information about dining options at SDF.

## **Retail Shops**

The following retail shops **remain open** with reduced effective hours. In addition, limited grab-and-go food and beverage selections are available for purchase at the *TODAY* Store and The Finish Line News.

<i>TODAY</i> Store	8 a.m. – 5:30 p.m. daily	Ticketing Level - Before Security Checkpoint
Churchill Downs		
The Kentucky Bourbon Trail		
Louisville Slugger		
Distillery District Marketplace	8 a.m. – 6 p.m. daily	Rotunda – Entrances of Concourses A and B
Brighton Collectibles		
The Finish Line News	5:30 a.m. – 6 p.m. daily	

At this time, the following retail shops have **temporarily closed** until further notice.

Brooks Brothers	Ticketing Level - Before Security Checkpoint
The Winners Circle	Baggage Claim
CNBC Express News	Concourse A
WAVE 3 News Travel Store	Concourse B

To learn more about SDF's retail outlets, visit [www.flylouisville.com/shopping](http://www.flylouisville.com/shopping).

## **Shoe Shine Services**

Shoe shine services from The Classic Shine Company are available post security, in the rotunda area at the entrance to Concourse A. Hours of operation are Monday through Friday from 5 a.m. until 11:30 a.m.

## **Banking**

The 5/3 Bank located on the Ticketing Level remains open with limited hours until further notice. 5/3 Bank is open the following schedule:

Monday-Friday: 10 a.m.-4 p.m.  
Saturday: Closed  
Sunday: Closed

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## **Parking**

The Parking Garage, Surface Lot and Premier Lot remain open and available for travelers and airport guests.

At this time, the Express Shuttle Parking Lot is temporarily closed until further notice.

Valet parking has also temporarily closed and suspended all operations until further notice.

For more information about airport parking, visit [www.flylouisville.com/parking](http://www.flylouisville.com/parking).

## **Rental Car Services**

Many rental car families have consolidated their hours and counter operations due to limited transactions. Please see below for current information for rental cars.

### **Alamo / Enterprise / National**

- The Alamo and Enterprise counters are **temporarily closed**. For Alamo and Enterprise rentals, please go to the National Rental Car counter.

National Rental Car	6 a.m. – Midnight daily
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### **Avis / Budget / Payless**

- Budget and Payless counters are **temporarily closed**. For Budget and Payless rentals, please go to the Avis Rental Car counter.

Avis Rental Car	Sunday-Thursday: 9 a.m. – Midnight
	Friday: 9 a.m. – 11 p.m.
	Saturday: 9 a.m. – 8 p.m.

### **Dollar / Thrifty**

Dollar / Thrifty Rental Car	8 a.m. – 11 p.m. daily
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### **Hertz**

Hertz Rental Car	8 a.m. – 11 p.m. daily
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For additional rental car information, please visit <https://www.flylouisville.com/rental-cars/>.

## **Taxi Services**

Taxis operated by zTrip are available on the lower level curb, immediately outside Baggage Claim towards the parking garage. If a taxi is not immediately available, please follow the posted instructions to call (502) 777-7777 for a taxi if needed.

## **Uber / Lyft**

Individually operated Uber and Lyft service remains available. Pick-up area is located in the West Ground Transportation Lot, immediately outside baggage claim on the terminal's west side.

## **Electric Cart Service**

The courtesy electric cart provides service for passengers from the security checkpoint to/from the gate areas. Hours are limited at this time: 4:30 a.m. to noon (12 p.m.) and 6 p.m. to midnight (12 a.m.).

## **Information Booth**

The Information Booth is open with virtual assistance from our volunteer Airport Ambassadors by live video feed. The volunteers, who are knowledgeable of the airport's operations and community, are able to assist travelers and other guests with flight information, ground transportation and a variety of other information.

The Virtual Information Booth is currently open limited hours during the following:

Monday: 9 a.m.-6 p.m.  
Wednesday: 9 a.m.-6 p.m.  
Thursday: 9 a.m.-6 p.m.  
Friday: 9 a.m.-6 p.m.



Please note: It is expected the Virtual Information Booth will expand its hours as passenger traffic increases.